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Q=911 Dispatcher
Q1=Dispatcher
A=Woman

Q: Sheriff's office.

A: Hey, um, I was wondering if it's possible someone could go check on my elderly grandfather to see if he's okay.

Q: What's his address?

A: Um, it's Titus Avenue in Saratoga.

Q: Okay. That's Titus, T-I-T-U-S Avenue in Saratoga.

A: Yes - yes.

Q: Okay, what's a good phone number in case we get disconnected?

A: Um, it's

Q: Okay, and you're - you're out of the county? Are you in

A: Uh, no, I'm in

Q: You're in okay.

A: Yeah. Um...

Q: And what's the first...

A: ...and...

Q: Yeah, go ahead.

45 A: Sorry, what was your question?
46
47 Q: Go ahead with whatever you were going to say.
48
49 A: Um, I was just going to say that he, um - um, he parks in his garage all the
50 time. He never parks out of it. So if they don't see the car, and he's out, um,
51 he's never out this late. He usually eats dinner, like, at 6 o'clock. Um...
52
53 Q: Okay, let's start with his first and last name.
54
55 A: Oh, okay, sorry. Um, his first name is Eugene...
56
57 Q: Uh-huh.
58
59 A: ...E-U-G-E-N-E, and last name's Craig, C-R-A-I-G.
60
61 Q: Okay. Do you know his date of birth?
62
63 A: Uh, I don't know.
64
65 Q: Okay.
66
67 A: Is it...
68
69 Q: Do you know how roughly how old he is?
70
71 A: Um, he's about 80, uh, 5 maybe? 85.
72
73 Q: Eighty-five. Okay.
74
75 A: Yeah.
76
77 Q: And what race is he?
78
79 A: Um, he's white.
80
81 Q: Okay.
82
83 A: Okay.
84
85 Q: Do you know how tall he is?
86
87 A: Um, how tall is he, is he like 5 - almost 6 foot.
88

89 Q: Okay. And is he heavy, thin or medium build?
90
91 A: Um, medium build.
92
93 Q: Okay. When was the last time you talked to him?
94
95 A: Um, I talked to him, uh - um, about a week ago. I've been trying to get a hold
96 of him, um, all day today though, intermittently throughout the day.
97
98 Q: Okay. So just today is the time you haven't heard of it - heard from him?
99
100 A: Yeah.
101
102 Q: Okay.
103
104 A: Yeah.
105
106 Q1: Short term a 2-11 on 5...
107
108 Q: Give me one moment, okay?
109
110 A: Uh-hm.
111
112 Q1: ...traffic unit - on Coyote Creek. Traffic Union -
113
114
115 Q: Okay. Sorry about that. Um, okay. And you said you tried to get a hold of him
116 today.
117
118 A: Uh-hm.
119
120 Q: All right. Do you have a good phone number for him?
121
122 A: Um, I do, can you get the phone number.
123
124 Q: Uh-hm.
125
126 A:
127
128 Q: Do you know what type of - what - what was that?
129
130 A: Oh, I'm sorry - I'm sorry. That's not the right phone number.
131

132 Q: Okay.
133
134 A: I'm sorry. Um, it's
135
136 Q: And is that a home phone number or a cell phone?
137
138 A: It's a home phone number.
139
140 Q: Does he have a cell phone?
141
142 A: Um, he usually doesn't use it, and I don't know that number.
143
144 Q: Okay.
145
146 A: He never uses his cell phone.
147
148 Q: Do you know what color and make his car is?
149
150 A: Um, it is a, um, model, uh, a Nissan, um, Altima, I think. It's, uh, it's silver,
151 it's, uh, like 2008.
152
153 Q: Okay, and then, um, do you happen to know the license plate?
154
155 Q1: Cell tower signal, false report.
156
157 A: No, I don't know.
158
159 Q: Okay, uh, let's see, and your name?
160
161 A: My name is
162
163 Q: Okay, and has this happened before where you haven't been able to
164 contact him?
165
166 A: No, it hasn't. No. Uh, he's - he's usually, um, yeah, he's back usually.
167
168 Q: Does he have any medical or mental issues?
169
170 A: Um, he has, um, been having, um, medical issues, um, like with colds. Um, he
171 had, um, heart surgery before. Um, he's had skin cancers. Um, my
172 grandmother's also, um, lives there. She's had some, um, I think she's had a
173 stroke.
174

175 Q: Okay. So your grandma should be there as well?
176
177 A: Yeah, she should be there.
178
179 Q: What's her first and last name?
180
181 A: Um, her name is I believe, um, Craig, um.
182
183 Q: And how old is she?
184
185 A: Um, she's about 87 or 88.
186
187 Q: Okay. And have you tried to contact her or is there just...
188
189 A: Uh, no, it's just the same phone number.
190
191 Q1: Calling for a park attendee 7-01.
192
193 Q: Okay, I'm gonna, um, give me one moment, okay?
194
195 A: Okay.
196
197 Q: I'm gonna put you on hold really quick, okay?
198
199 A: Okay.
200
201 Q: All right. Stay on the line.
202
203 ((Pause: 04:45 - 06:49))
204
205 Q: Okay. Sorry about that. What was your name? Oh, your name was
206 right?
207
208 A: Yes - yes.
209
210 Q: Okay. Sorry about the hold. Okay. So I'm going to have them go do a welfare
211 check on them, and you said your grandma should be there as well, right? Is
212 there another vehicle that should be there?
213
214 A: No - no, it should just be the one.
215
216 Q: Okay. And they usually don't do this right there. They usually answer the
217 phone call?
218

219 A: They usually, yeah, they usually answer very quickly. Um, if they're out they
220 answer, or usually answer when they get home, you know.
221
222 Q: Okay.
223
224 A: Um, they don't have an answering machine, but they can see missed calls. Um
225 - um, what else, and they're usually never out this late, and they usually don't
226 go to bed this early. They, you know, my grandpa's always bad at falling, and
227 he watches TV all night.
228
229 Q: Oh, okay. Got it. All right, so I'm going to, and you would like an update,
230 correct, after they go out?
231
232 A: Um, yes, please.
233
234 Q: Okay. At the
235
236 A: Yeah - yeah. Do, um, what do they do the - the welfare fare check - what do
237 they do? They just, like, look in the windows and stuff? Or, do they go in or
238 anything, or?
239
240 Q: I'm not sure if they have reason to go inside, they will.
241
242 A: Okay.
243
244 Q: Uh, they'll probably try to make contact at the door first. They have the phone
245 number you provided, and, uh, I'll give them that as well.
246
247 A: Okay.
248
249 Q: But anything further, I am not sure what they do after that.
250
251 A: Okay. All right. Well, thank you so much.
252
253 Q: Yeah, no problem. Give us a call back if you hear from them, okay?
254
255 A: Okay. Thank you.
256
257 Q: Thanks, bye-bye.
258
259

260 This transcript has been reviewed with the audio recording submitted and it is an accurate
261 transcription.

262 Signed _____