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42

INTERVIEW WITH W53

Q=Sgt. Carrasco

Q1=Sgt. Brown

A=W53

Q: Uh, your name - how do you spell your name?

A:

Q: And your last name?

A:

Q:

A:

Q:

A:

Q: Okay, so it's 9-3-2015. It's approximately 2005 hours. I'm speaking with Nurse How long have you been employed by - who - are you employed by Santa Clara Valley Medical Center?

A: Yes.

Q: VMC?

A: Yes.

Q: Okay, and how long have you been employed by VMC?

A: Nine years.

43 Q: Nine years. And what's your official title?
44
45 A: RN.
46
47 Q: RN. And let's see, how long have you been assigned to the custody?
48
49 A: I've been a - I've been, uh, for nine years - I've been at the...
50
51 Q: Oh, okay, so the whole time?
52
53 A: Yes.
54
55 Q: Oh, okay.
56
57 A: Yes.
58
59 Q: And all at main jail or a little bit at (Elmwood)?
60
61 A: Main jail - just main jail.
62
63 Q: Okay. All main jail. All right, and what time does your shift normally start?
64
65 A: 3:00.
66
67 Q: 3 pm 'til...
68
69 A: Eleven.
70
71 Q: 11 pm - all right - and if you could, just real quick some of your duties and
72 responsibilities?
73
74 A: Giving pills...
75
76 Q: Okay.
77
78 A: ...doing treatments, answer 'man down.' Sometimes I'm assigned in booking.
79
80 Q: Okay, uh, booking?
81
82 A: Yes.
83

84 Q: Okay, how do you guys normally rotate your assignments or - do you have to
85 bid for them, or do you just...?
86

87 A: No, uh, for me, I've been assigned everywhere because I'm just - I'm working
88 as a per diem.
89

90 Q: Okay. What does that mean?
91

92 A: Uh, it's just like an on-call, but I have a regular - they gave me regular hours.
93

94 Q: Oh, is that - Is that pretty nice?
95

96 A: Yes, of course.
97

98 Q: All righty. So nine years here at the main jail. Has it all been night shift, or
99 have you...?
100

101 A: It's just pm shift.
102

103 Q: Oh, pm shift.
104

105 A: PM shift. Yeah.
106

107 Q: So you've never worked day shift?
108

109 A: No.
110

111 Q: Does pm shift get a little more money? Is it like...
112

113 A: A little - just three or four dollars.
114

115 Q: Well, that's not bad.
116

117 A: Night shift has more.
118

119 Q: All right. So you know why we're here. So there was an inmate death last
120 Thursday - a week from today - that was in Module 6-B. Um, let's see, let's
121 start with, uh, what do you normally do when you first come on shift?
122

123 A: We do the diabetic call, and then we prepare our medicine until the count is
124 clear. And then we gonna go out and give our medicine.
125

126 Q: Okay, and with the diabetic call, do they come down to you, or do you go to
127 them?
128
129 A: We go to them.
130
131 Q: Okay, so it depends on - they could be anywhere in the jail?
132
133 A: Yes.
134
135 Q: So you start your shift, you do diabetic calls, and then they're clearing count,
136 so you're doing your - your cart?
137
138 A: Yeah.
139
140 Q: Okay.
141
142 A: Yeah.
143
144 Q: And that's for the pill call, right, you're preparing...?
145
146 A: Yes.
147
148 Q: ...your cart for pill call?
149
150 A: Yes - yes.
151
152 Q: All right. And then once count has cleared, then you - then you start going to
153 the floors?
154
155 A: Yes.
156
157 Q: Were you assigned, uh, any - are you assigned any particular floors when you
158 come to work?
159
160 A: Yes, they're gonna assign us either - anywhere.
161
162 Q: Okay, so you don't know which floors you're gonna go to when you come on -
163 I mean when you come on shift, or you find out when you come on shift -
164 maybe I should ask.
165
166 A: I'm gonna find out when I come on shift.
167

168 Q: So it's not the same every day?
169
170 A: No.
171
172 Q: Okay. All right. Do you remember what - what floor you started on - on
173 Wednesday, the 26th, I should say?
174
175
176 A: Sixth floor.
177
178 Q: That was your first one?
179
180 A: That's my - that's my- that's my assignment.
181
182 Q: Okay, so Wednesday 8/26, first - or - the only floor you went to?
183
184 A: Yes.
185
186 Q: Okay, so I'm gonna put only floor was sixth.
187
188 A: So if you were in sixth floor, around five - around 4:45 you have to go down
189 to the booking to relieve.
190
191 Q: Okay, do you remember what time you got on the sixth floor?
192
193 A: Uh, as far as I could remember, it was around 7:00.
194
195 Q: Okay, and when you get up on the floor, uh, do you remember - do you
196 remember which dorm you went to first?
197
198 A: I went to A-Dorm first.
199
200 Q: A-Dorm. Okay. And I know sometimes you'll take the cart inside the - inside
201 the unit, and you'll do pill call sort of right by the officer's desk...
202
203 A: Yes.
204
205 Q: ...and then there's also times where the module door will actually stay closed,
206 and you have that little...
207
208 A: The little slot.
209

210 Q: ...little slot.
211
212 A: Yeah.
213
214 Q: Um, is the sixth floor - do you actually go into the dorms or do you stay
215 outside?
216
217 A: On 6-A I went inside.
218
219 Q: Okay.
220
221 A: On 6-B we stayed out.
222
223 Q: Is there a reason for that?
224
225 A: Uh, because they - it's just easier.
226
227 Q: Okay. So you do it through the tray slot?
228
229 A: Yes.
230
231 Q: All right. Did anything happen during pill call when you went to the A-
232 Dorm? Anything in...
233
234 A: Mm, no.
235
236 Q: No, uh, 415s or any, uh, inmates...
237
238 A: No.
239
240 Q: Okay. So no issues on A side.
241
242 A: On that side there is no issues. Either 6-B or C. That's the only problems...
243
244 Q: Okay, well let's go to, uh, do you remember what time you got to the B side?
245
246 A: Uh, probably around - almost 8:00.
247
248 Q: So you take, on average, maybe an hour to do each pod? What time did you
249 start on A?
250

251 A: I start at seven and then probably about 15 minutes before 8:00, I went to B-
252 Dorm.
253
254 Q: Okay. So about 1945 hours?
255
256 A: Mm-hm.
257
258 Q: And you said you did it through the tray slot?
259
260 A: Yes.
261
262 Q: Do you remember what officer was working, uh, the B - B-Dorm on sixth?
263
264 A: Officer (Lubren).
265
266 Q: And if you're not in the dorm when you're doing it through the tray slot, is -
267 how does the inmate come to you - how does he know who to pull out?
268
269 A: They open them - they open them.
270
271 Q: Okay.
272
273 A: Yeah.
274
275 Q: Do you know what kind of order it goes through or is there a certain order that
276 you like the inmates to come...
277
278 A: No, there isn't any.
279
280 Q: ...like alphabetical order or - okay. So there's no particular order?
281
282 A: No particular order.
283
284 Q: So they'll come to the window, you ask them their name...
285
286 A: Yes.
287
288 Q: They show you...
289
290 A: Yes.
291
292 Q: ...their, uh, wristband?

293

294 A: Yes.

295

296 Q: And then you go to your cart, you get the appropriate medications, and then
297 they stick their hand out and vavoom? Okay.

298

299 A: We give it - we give it to them in paper cups.

300

301 Q: So, okay.

302

303 A: So it wouldn't fall.

304

305 Q: And they're allowed to keep the paper cups or do they just throw it away?

306

307 A: They have to throw it away.

308

309 Q: Is there, like, a garbage can right there?

310

311 A: Yeah, uh, sometimes they give it back to me.

312

313 Q: Okay. Do you remember any incidents during pill call that day - Wednesday?

314

315 A: Wednesday...

316

317 Q: Yes.

318

319 A: ...is - that's, uh, there was no incident, but there is one particular inmate, uh...

320

321 Q: Okay.

322

323 A: ...he came to me - I was - I was - I was doing some- and then I gave the
324 medication to him. He pretended that he took it. But I saw him put it in his
325 pocket.

326

327 Q: How did he pretend then?

328

329 A: He - he - he drink the cartons - milk carton - there's water in it.

330

331 Q: Mm-hm.

332

333 A: He drink it, but at the same time, he put the cups on his pocket. So I called the
334 officer, and I told him, "Officer, so-and-so did not take his medicine. I want

335 him to come back to me, show me if he's going to take his medicine,
336 otherwise, I'm gonna get back the medicine from him."
337
338 Q: Do you remember what that inmate's name was?
339
340 A: (Tyree).
341
342 Q: So you were able to get the attention of the officer?
343
344 A: Yes.
345
346 Q: And what did you tell him?
347
348 A: I told him that the inmate did not get his - took his medicine. He put it in his
349 pocket.
350
351 Q: And at that time what was (Tyree) doing? Was he already - was he still
352 standing in front of you or...?
353
354 A: No, he went - he's - he's going to his room.
355
356 Q: Okay. So he left?
357
358 A: He left.
359
360 Q: Okay, and did the officer - was the officer able to sort of track him down?
361
362 A: Yes, he came back.
363
364 Q: With the - with the inmate?
365
366 A: With the inmate.
367
368 Q: And then what happened?
369
370 A: And then, uh, he's a little bit upset.
371
372 Q: What then?
373
374 A: Then he took his medicine - he took - he put the medicine - he just said, "I
375 took my medicine." But I said, "It's in your pocket." So the - Officer

376 (Lubren) said, "Show me your pocket." So he showed it to me, and the cup
377 was on his pocket.
378
379 Q: Mm-hm.
380
381 A: And I told him, "Take the medication, otherwise, I'm gonna take it back from
382 you." So he opened the medication, and he took it.
383
384 Q: Right in front of you?
385
386 A: Right in front of me.
387
388 Q: Did he say anything to you? You said he was a little bit upset.
389
390 A: He was saying something, but I couldn't hear. I couldn't hear it because of the
391 - I'm not - I'm not really inside.
392
393 Q: Mm-hm.
394
395 A: I couldn't hear what he had been saying.
396
397 Q: That was the inmate.
398
399 A: That was the inmate.
400
401 Q: Now when you say he was saying something, was he yelling, was he just
402 talking, was he...
403
404 A: He was talking - he's just talking. He's kinda upset. He was talking.
405
406 Q: When you say he was kinda upset, like, what was he doing?
407
408 A: He's been - he's been - he's been looking at me like, "Why do you want me to
409 take my medication?" Something like - he's just looking at me like - agitated
410 to me because I - I let him take his medication.
411
412 Q: Could you tell if he was, like, cursing at you or...
413
414 A: I couldn't hear what he was saying.
415
416 Q: Would you describe it as, like - like, angry? Like, was he, like, aah?
417

418 A: Very agitated?
419
420 Q: Oh, so, okay - agitated.
421
422 A: Yes.
423
424 Q: Did he bang his fist on the window towards you or...?
425
426 A: No, he just - he just looked at me bad.
427
428 Q: Did he point at you?
429
430 A: He just looked at me and then turned - he turned a- he turned back.
431
432 Q: Okay, so you said agitated?
433
434 A: Yeah.
435
436 Q: Did you hear him scream?
437
438 A: No.
439
440 Q: Yell?
441
442 A: No.
443
444 Q: And I know I've sort of asked this a number of different ways - did you - did
445 he ever threaten you?
446
447 A: No.
448
449 Q: Okay, and I know - you said you couldn't - did - did he call you
450 names? Could you tell if he was calling you any names?
451
452 A: I guess so, but I couldn't hear it.
453
454 Q: Okay. Did you know - could you tell if, uh, he was having any issues with the
455 officer?
456
457 A: No.
458
459 Q: Did it seem like he was, uh, following the officer's orders?

460
461 A: Yes.
462
463 Q: Okay. Did you see the officer, uh, touch Inmate (Tyree) at any time during
464 the pill call?
465
466 A: No.
467
468 Q: Okay. What happened after he took his medication in front of you and then...?
469
470 A: He turned - he turned his back, and then he talked to the officer, and then I
471 think that probably he went to his cell.
472
473 Q: Okay. And then you continued with pill call?
474
475 A: Yes.
476
477 Q: So you didn't see the officer go after him or...?
478
479 A: No.
480
481 Q: Okay.
482
483 A: No.
484
485 Q: So it sounded like he just went back to his cell?
486
487 A: Yes.
488
489 Q: Uh, do you recall how many inmates did pill call that day? More than 10?
490
491 A: No, more than - more than - almost everybody.
492
493 Q: So, okay, so there was a lot.
494
495 A: A lot.
496
497 Q: Okay. And do you remember where Mr. - Inmate (Tyree) was during - during
498 the pill call? Was he in the front? Was he kinda in the middle? Was he
499 towards the end? Meaning that, you know, the inmates come out, they stand
500 in line, and then...
501

502 A: They stand in line - they were not coming in at the same time. It's like 10 at a
503 time.
504
505 Q: So if the unit has something like 50 - let's say they have 50 inmates, uh, was
506 the Inmate (Tyree) in the first 10, was he in the second 10?
507
508 A: He was in the last 10.
509
510 Q: So he was in the last part of the...?
511
512 A: Yes.
513
514 Q: Okay.
515
516 A: Yes.
517
518 Q: So close to finishing?
519
520 A: Uh-huh.
521
522 Q: Okay, anything else? Any other inmates sort of...?
523
524 A: No.
525
526 Q: ...have issues during pill call?
527
528 A: No.
529
530 Q: How many times had you done pill call on the sixth floor? Had you done pill
531 call on the sixth floor before?
532
533 A: Many times.
534
535 Q: Okay. And then are you familiar with the Inmate (Tyree) then? Was he
536 somebody that you were sort of familiar with, or...?
537
538 A: I just - I just, uh, I just work with him probably three times.
539
540 Q: When you say work with him, what does that mean?
541
542 A: Just, like, giving the pills.
543

544 Q: Okay.
545
546 A: Yeah.
547
548 Q: And those other three times, had you had any other sort of negative
549 experiences with him or...?
550
551 A: No - no. He usually takes his medicine, but he's kinda weird when you call -
552 when you ask his name, he just kinda look at you, and he just kinda say,
553 "(Tyree) - (Tyree) who?" 'Cause we do not know which one, because I have
554 one (Tyree) on C-Dorm, and I have one (Tyree)...
555
556 Q: Okay.
557
558 A: ...in the B-Dorm, and I said, "What is your BFN number?" He couldn't
559 say. And I said, "Where is your wristband?" He just kinda show you like this
560 to you.
561
562 Q: Okay. So he understands what you're saying to him?
563
564 A: Yes.
565
566 Q: Okay, he's just maybe slow in responding?
567
568 A: It could be, yes.
569
570 Q: Okay. Now we've heard the term, uh, 'cheeking medication,' where maybe
571 they put it in their mouth and pretend like they're swallowing it, but then they
572 cheek...
573
574 A: They put it back in their cheek, yes.
575
576 Q: Would Inmate (Tyree) be somebody - have you ever had that experience with
577 him?
578
579 A: No - no.
580
581 Q: Okay. Um, do you also do, uh, sick calls?
582
583 A: We just give the papers.
584
585 Q: Oh, so they turn in the form?

586
587 A: They turn in the form in the morning.
588
589 Q: Oh, okay, so they turn the form in - in the morning and then, who sees them?
590
591 A: It's going to be the sick call nurse.
592
593 Q: Okay.
594
595 A: The white slip nurse. We call her the white card nurse.
596
597 Q: And do you ever do that?
598
599 A: No.
600
601 Q: You don't do that? Okay. So had you ever seen Inmate (Tyree) for any other
602 reason besides pill call?
603
604 A: No.
605
606 Q: You never had any contact with him down on the second floor for anything?
607
608 A: No.
609
610 Q: All right. How about, um, Officer - I think it's (Lubren)?
611
612 A: Officer (Lubren).
613
614 Q: (Lubren). How long have you known him?
615
616 A: Probably two years.
617
618 Q: And what kind of person is he? What kind of officer is he?
619
620 A: All I know is he protect - protects the nurses.
621
622 Q: Tell me about that.
623
624 A: It's - if the inmate was yelling at you or giving you a hard time, he will talk to
625 them.
626
627 Q: So he's quick to...

628

629 A: Yes.

630

631 Q: ...come to your defense?

632

633 A: Yes.

634

635 Q: Okay. Have you personally experienced something like that?

636

637 A: Yes.

638

639 Q: Tell me about that.

640

641 A: It was - there is one inmate that was, um, very upset and trying to - he'd been
642 yelling at me because he wants something that has not been ordered. I said,
643 "There is no order. We're not gonna give it to them."
644

645 Q: Okay.

646

647 A: And he started cursing at me, and then Officer (Lubren) came to my rescue
648 and is like, "The nurse is not giving anything if there is no order. If you want,
649 you can fill out a white card and give it tomorrow morning."
650

651 Q: Okay. Do you remember what unit that was?

652

653 A: Seventh floor.

654

655 Q: Seventh floor.

656

657 A: Yes.

658

659 Q: Do you remember what inmate it was?

660

661 A: Uh, no.

662

663 Q: Okay. How long ago was it?

664

665 A: Maybe a year ago.

666

667 Q: Uh, have you ever been, uh, in a situation where Officer (Lubren) - you had to
668 witness him use force because an inmate got out of hand?
669

670 A: No.
671
672 Q: Maybe during pill call?
673
674 A: No.
675
676 Q: So you've never witnessed Officer (Lubren) go hands-on with an inmate?
677
678 A: No.
679
680 Q1: Inmate (Tyree), um, you had, uh, worked with him a couple times before, and
681 was there any problems with him before?
682
683 A: No.
684
685 Q1: Pretty unremarkable in working with him up until the last time?
686
687 A: It's just - it's just a slow - slow responding - that's all.
688
689 Q1: Um, and were his medications, uh, do - did you know how many medications
690 he got? Or do you remember?
691
692 A: I think it's three.
693
694 Q1: And would you say that those medications were more for like, um, special
695 needs or mental illness type medications, or for, like, physical and medical
696 problems?
697
698 A: It's for mental illness.
699
700 Q1: Mental illness.
701
702 A: Yes.
703
704 Q1: Um, so did his reactions - or the way that he would speak to you - kind of
705 match the medications that you would give him?
706
707 A: Yes.
708
709 Q1: Okay. Um - um, is it common for you - like if someone doesn't wanna take
710 their medications, uh, to - okay, if you don't wanna take it, then I'm gonna take
711 it back? Or would you say you more try to get them to take it first?

712
713 A: We kinda try and make them take it first, and if they don't want it - usually -
714 because some of the inmates - if they say they don't want it - we're not gonna
715 give it to them.
716
717 Q1: For any medication?
718
719 A: For any medication.
720
721 Q1: Oh, really?
722
723 A: Yes.
724
725 Q1: Oh.
726
727 A: 'Cause they have the rights to refuse.
728
729 Q1: Wow. Um, did you know whether or not, um, Inmate (Tyree) was - was a
730 condition of his release that he would take the medication? Like if he took his
731 medication, would they say, "Okay, you know, we can release you because
732 you're taking medication?" Or does that even exist?
733
734 A: I'm not really sure.
735
736 Q1: You're not sure about that?
737
738 A: I'm not sure about that.
739
740 Q1: Someone had mentioned that, and I don't know if it's even possible - if we can
741 even do that, um, but I thought I'd ask. Um, Officer (Lubren) - Deputy
742 (Lubren) - um, you said, you know, uh, he would make sure that, uh, nurses
743 were protected, uh, more so than other deputies?
744
745 A: Even the other deputies...
746
747 Q1: They tried to protect you?
748
749 A: ...they tried to protect us, yes.
750
751 Q1: So he didn't do it any more than anybody else?
752
753 A: No.

754
755 Q1: Not that you - not in your experience?
756
757 A: No, because most of the deputies, they - they really protect the nurses.
758
759 Q1: Right - right.
760
761 Q: That's their job, right?
762
763 A: Yes.
764
765 Q: Okay.
766
767 A: That's their job.
768
769 Q: So if an inmate, like you say, gets, uh, maybe gets out of line or starts getting
770 loud or something, the officer's supposed to step in and...
771
772 A: Yes.
773
774 Q: ...and admonish that inmate...
775
776 A: Yes - yes.
777
778 Q: ...and say, "Hey, you know, whatever - take it back to your room or tone it
779 down, or..."
780
781 A: Yes.
782
783 Q: "She can't do that for you, so don't yell at her."
784
785 A: Yes.
786
787 Q: Okay.
788
789 Q1: Did you respond up to the sixth floor when there was a man down call?
790
791 A: When this happened?
792
793 Q1: Yeah - yeah.
794
795 A: No.

796
797 Q1: No?
798
799 A: Because I'm already home.
800
801 Q1: Oh, that's right, you were, huh?
802
803 A: Yes.
804
805 Q1: Yeah, I didn't think about that.
806
807 A: Yeah.
808
809 Q1: Uh, okay.
810
811 Q: How about, uh, do you know Officer (Matthew Farris)? Have you ever
812 worked with him?
813
814 A: On sixth floor, yes.
815
816 Q: Okay. W- what's your interaction been like with him?
817
818 A: Between, like, workers, I hardly talk to him. He's a nice guy.
819
820 Q: And would you characterize him as being the same as far as protecting the
821 nurses when...
822
823 A: Yes - yes.
824
825 Q: ...you go into his unit? So you would have gone into his unit, then, on sixth -
826 sixth floor?
827
828 A: Yes. I've been to his unit first.
829
830 Q: Okay. No issues?
831
832 A: No.
833
834 Q: Ever see him use force against an inmate?
835
836 A: No - no.
837

838 Q1: Ya know, in - in 6-B, there's a - there's an inmate there who has, uh, some...

839

840 A: The treatment?

841

842 Q1: Yeah, he's got a broken jaw I think.

843

844 A: Yes.

845

846 Q1: And, like, stitches in the side of his head?

847

848 A: Stitches over here.

849

850 Q1: And he's - yeah, uh,

851

852 A:

853

854 Q1: Did he tell you what happened?

855

856 A: No.

857

858 Q1: He's never told you what happened?

859

860 A: No - no.

861

862 Q1: And how long has he been like that, do you know?

863

864 A: I'm not really sure, 'cause the first time that he came in here, he had that...

865

866 Q1: Mm-hm.

867

868 A: ...that thing on his...

869

870 Q1: That thing on his head?

871

872 A: Yeah. The stockinette - we call it a stockinette.

873

874 Q1: Yeah.

875

876 A: Yeah.

877

878 Q1: All right, and he gets some pill call too?

879

880 A: Yes.
881
882 Q1: Yeah, probably pain meds, huh?
883
884 A: Mm-hm.
885
886 Q1: Um, 6-B is normally - pill call is normally conducted through the - through
887 the slot?
888
889 A: Not really. We - sometimes we go inside.
890
891 Q1: Okay.
892
893 A: Yeah.
894
895 Q1: Um, when you do go inside - or shoot, even through the slot - are, uh, the
896 inmates usually locked down, and they let a few out at a time?
897
898 A: Yes.
899
900 Q1: To come get the pills?
901
902 A: Yes.
903
904 Q1: So they're never really out...
905
906 A: No.
907
908 Q1: ...you know, like, program time?
909
910 A: No.
911
912 Q1: Uh, if - if I was to ask, you know, did you ever have an opportunity to notice,
913 uh, Inmate (Tyree) in any altercations with any of the other inmates, it'd
914 probably be tough to remember? Not that you know of?
915
916 A: Not that I know of.
917
918 Q1: Is it your job to write mental health referrals or suggestions?
919
920 A: If - if the inmate asks us if they wanna see it right away - the officer could call
921 the mental health.

922
923 Q1: Oh, I see.
924
925 Q: What if they ask you? Is there some paperwork to fill out?
926
927 A: It just is the white slip - the sick call slip.
928
929 Q: Oh, I see.
930
931 A: Yeah.
932
933 Q: Okay.
934
935 Q1: So that can be for - for anything?
936
937 A: Yes.
938
939 Q: And that gets turned in - in the mornings?
940
941 A: Mm-hm.
942
943 Q: Okay. All right. So on the 26th, the only floor that you did pill call for was
944 the sixth floor?
945
946 A: Sixth floor, yeah.
947
948 Q: So you just get one floor a shift?
949
950 A: No, if - if you are on sixth floor, you get only one floor, because you're going
951 down to booking to relieve.
952
953 Q: Oh, right.
954
955 A: And then if there is a man down, you will answer for the man down.
956
957 Q: I see. And if, uh, you're not going down to booking to relieve, how many
958 floors normally do you get?
959
960 A: Two.
961
962 Q: Oh, two. Okay.
963

964 A: Right now I have two.

965

966 Q: Okay. I don't think I have any other questions. Thank you for comin' to talk
967 to us.

968

969 A: Oh, you're welcome.

970

971 Q1: See, we're not that bad.

972

973 Q: I'll turn this off.

974

975 Q1: Thank you.

976

977 Q: Oh, you're welcome.

978

979

980 This transcript has been reviewed with the audio recording submitted, and it is an accurate

981 transcription.

982 Signed _____